

Welcome to Everyday Mobile from Woolworths.

We look forward to helping you stay in touch with your friends and family. As not all devices are compatible with the network, below is some important information on the minimum requirements your device should meet in order to use the Everyday Mobile service.

Radio Standards

- No GSM/GPRS (2G) only devices. Telstra's 2G network has been closed.
- No 3G only devices.
 - The 3G frequency band in use is Band 5 (850MHz).
 - Telstra is closing its 3G network on 28 October 2024.
 - All devices to support 4G/LTE (and VoLTE if voice is required) as a general guideline.
- Telstra's major 4G coverage bands are band 28 (700MHz) and 3 (1800MHz), with Band 7 (2600MHz) and Band1 (2100 MHz) used for capacity.
- For 5G, Telstra currently supports the following bands:
 - n5 (850MHz)
 - n7 (2600MHz)
 - n78 (3.6GHz)
 - n258 (26GHz)
- Devices should comply with the appropriate 3GPP radio standards.

Other Requirements

- All devices should comply with the requirements for 000 Emergency Call Handling
- Handsets should support SMS on 3G and 4G
- MMS max send/receive size is 2MB
- Devices must not be blocked for use by another telecommunications service provider

Internet Profile

This profile is the default profile for packet data access for handheld devices.

APN	mdata.net.au
Login Name / Username	no value in field
Password	no value in field
IP Address	Dynamic
DNS IP Address	Dynamic

QoS Min	Subscribed
QoS Req	Subscribed
Timeout	None
Authentication	None
APN Type (applicable for Android devices)	Default,ia*,supl
IP Type	IPv6 if device has XLAT/CLAT enabled, otherwise IPv4
Roaming IP Type	IPv4

* Starting from Android 13, the initial attach (ia) APN will need to be explicitly specified in the APN configuration file

Tethering / Portable Hotspot Profile

This profile is used for tethering or as a WiFi hotspot.

APN	Telstra.internet
Login Name / Username	no value in field
Password	no value in field
IP Address	Dynamic
DNS IP Address	Dynamic
QoS Min	Subscribed
QoS Req	Subscribed
Timeout	None
Authentication	None
APN Type (applicable for Android devices)	Dun
IP Type	IPv4
Roaming IP Type	IPv4

MMS Profile

This profile is used for sending and receiving MMS.

APN	Telstra.mms
-----	-------------

Login Name / Username	no value in field
Password	no value in field
IP Address	Dynamic
DNS IP Address	Dynamic
QoS Min	Subscribed
QoS Req	Subscribed
Timeout	None
Authentication	None
APN Type (applicable for Android devices)	mms
IP Type	IPv4
Roaming IP Type	IPv4